

LIAISONS

I am pleased to announce that the CTC is reinstating the liaisons for County Offices of Education and Institutions of Higher Education!

The liaison service will begin with two (2) experienced CAW staff members in early September 2007. Because the CTC has a limited number of staff that they can dedicate to this effort they are asking that County Offices of Education and Institutions of Higher Education utilize this service for only the most critical employment related inquiries. Their goal is to respond within 48 hours to these inquiries. SCHOOL DISTRICT personnel please contact your County Offices of Education and Institutions of Higher Education for answers to these types of questions so they may contact the liaison on your behalf if necessary.

Regional Liaisons will assist the County Offices of Education and Institutions of Higher Education officials in response to:

- Answering complex credential questions involving immediate contact due to employment/payment issues
- Providing guidance on Title 5 and Commission policies and regulations
- Using judgment and independent authority to review and determine a course of action for the most complex and sensitive requests for assistance

Currently, the COE/IHE Regional Liaisons will be able to receive inquiries via e-mail from County Offices of Education and Institutions of Higher Education although they may on occasion respond by telephone. County Offices of Education and Institutions of Higher Education certification personnel have received, via e-mail from the CTC, the contact information for their designated liaison. County Offices of Education and Institutions of Higher Education please contact your Regional Liaison through the email addresses you were provided in that e-mail.

Tedi Kostka
CCAC President